

Venue

Graduate Institute of International and
Development Studies
Auditorium Jacques-Freymond (AJF)
132, rue de Lausanne
1211 Geneva

Tram number 15, stop "Butini" and then a
3 minute walk to the Geneva Academy. Or Bus
number 1, stop "Sécheron."

There is no parking available.



**Quality improvement: the missing
cornerstone between health coverage
and outcome**

Geneva dialogue

This workshop, organized in collaboration with the Swiss Tropical and Public Health Institute (Swiss TPH), is one in a series of Geneva dialogues spearheaded by the Novartis Foundation for Sustainable Development on global health issues. The forthcoming dialogue is dedicated to raising awareness on the importance of quality as the cornerstone in expanding access to healthcare for underserved populations. The Geneva dialogue aims at discussing quality improvement interventions and learnings to strengthen health systems in developing countries for improved patient reach and better health.

The following guiding questions will be addressed:

- What are the key elements needed to improve quality of care? What are the challenges?
- What is the role of individuals, communities, patients and patient associations?
- Do we need a minimum standard of quality of care before expanding (both geographically and terms of package of services)?
- What innovative approaches are used by other stakeholders? What tools or interventions can be used improve quality in health services?

Program

14.00 *Ann Aerts, Novartis Foundation for Sustainable Development*
Welcoming remarks and introduction

14.05 *Nicolaus Lorenz, Swiss Tropical and Public Health Institute (Swiss TPH)*
The missing link: quality improvement from research to practice

14.20 *World Health Organization*
Policy dimensions for quality improvement at scale

14.35 *Koku Awoonor, Ghana Health Service*
Quality from a regional perspective in Ghana

14.55 *Dominic Mboya, Ifakara Health Institute*
Learnings for improved quality in Tanzania: eTIQH

15.10 **Discussion**
Moderation: Bart Vander Plaetse, Novartis Foundation

Thursday, 23 October 2014

14.00 – 16.30

The event will be followed by an *apéro*.

Entrance is free, but registration is required.

Please register your participation with Kiara Barnes:

kiara.barnes@novartis.com / +41 61 696 23 00